



Data Center Technician (m/f/d)

> Amsterdam

e-shelter is hiring. We are looking for qualified Data Center Technicians (mechanical & electrical installations) as we continue to expand our datacenter operations and our international customer base within the Netherlands and throughout Europe. This interesting position will be based in our new datacenter in the Amsterdam area. Be part of our new local e-shelter team and join us!

Your Tasks

- Installation and supervision of electrical and mechanical installations as well as execution and supervision of maintenance activities
 - Handling all incoming customer requests
 - Assisting in handling all the day-to-day operational and technical tasks in order to adhere to agreed SLAs with clients and to maximize client satisfaction
 - Resolving customer queries, or escalating customer service requests to effectively resolve the query
 - Supervision of contractors who prepare and execute facility projects that include replacement, upgrade and improvement of data center infrastructure systems
 - Preparation and support of customer implementation projects
- Maintain detailed written records of all work activities

Your Profile

- MBO Degree in a technical related study and strong technical skills
- Previous data center/critical environment experience
- Comprehensive knowledge of critical infrastructure i.e. (diesel) generators, UPS and cooling systems
- Knowledge of building management systems and fire detection and suppression systems
- Extensive computer knowledge
- Knowledge of network systems (helping hands and other services)
- Good in (technical) English, both in speech and writing and fluent in Dutch
- Independent, reliable and efficient approach to work
- Good team player, highly motivated
- Flexibility towards working hours, willing to work in a 24/7 on-call schedule and in a 24/7 shift pattern
- Willing to participate in First Alert and Emergency Response Team

Help to shape the future in an exciting industry

e-shelter is one of the leading data centre providers in Europe, offering complete solutions for the housing and networking of IT and network systems in a secure, high availability environment. With a presence in all of the major city markets in the DACH region and further expanding in Europe, e-shelter makes effective use of a 300 MW power capacity over a data centre area of 120,000 m² for scalable data centre solutions. As a subsidiary of NTT Communications, e-shelter is part of a global network of 140 data centres. e-shelter's customers include financial services and telecommunications companies, as well as IT, outsourcing and Cloud service providers.

Today, around 400 people work for e-shelter. They come from a wide range of industries and, together, seek the best possible solution to every challenge.

As a result of the diversity which characterises our employees, the ability to work in a team and communication skills are very important to us. As a service-oriented company, we value expertise and people who want to contribute to shaping the future. We are expanding internationally and offer our employees the opportunity to work abroad, provided they have appropriate qualifications.

e-shelter services GmbH
 Eschborner Landstraße 100
 60489 Frankfurt am Main
www.e-shelter.com

T: +49 69 7801-2751
 F: +49 69 7801-2171

Have we aroused your interest? Then we look forward to receiving your detailed application including earliest possible start date and salary requirements (preferably by email) at recruitment@e-shelter.com.